

CHESTERMERE MUNICIPAL ENFORCEMENT



QUARTERLY REPORT

Listed below is the departmental breakdown for Q-1
January 2018- March 2018

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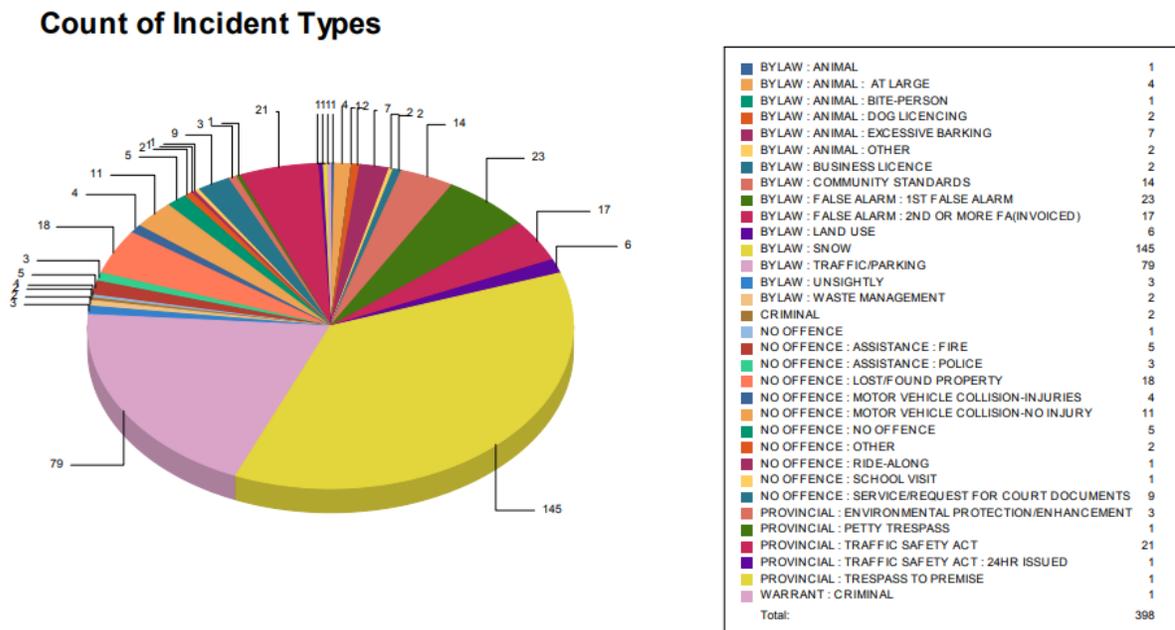
| INFRACTION TYPES | 2017 Q1 Totals | 2018 Q1 Totals |
|---|---------------------------|---------------------------|
| 24 HR SUSPENSIONS(Alcohol/Drugs) | - | 1 |
| PROVINCIAL VIOLATIONS | | |
| SPEEDING (includes school and playground zones) | 21 | 76 |
| MOVING VIOLATIONS (includes Stop signs, U-turns, etc) | 10 | 40 |
| UNINSURED MOTOR VEHICLES | 3 | 2 |
| DOCUMENT VIOLATIONS (includes, expired registration, driver licences & fail to produce documents) | 4 | 25 |
| LIQUOR RELATED VIOLATIONS | - | - |
| SUSPENDED DRIVERS | 2 | 1 |
| OTHER VIOLATIONS (Cellphones and equipment violations) | 20 | 35 |
| WARRANTS (provincial/criminal) | - | 1 |
| BYLAW VIOLATIONS | | |
| ANIMAL BYLAW | 2 | 3 |
| TRAFFIC BYLAW | 13 | 24 |
| OTHER BYLAW (Unightly/Noise/Snow Removal violations) | 1 | 9 |
| VIOLATION CITATIONS ISSUED | 166 | 215 |

2018 – 1st QUARTER REPORT FOR CHESTERMERE MUNICIPAL ENFORCEMENT, continued

The following is the 1st quarter breakdown for Chestermere Municipal Enforcement (CHME). This report was generated through our internal records management system. This report provides Council with the quarterly statistics and general overall overview of this quarter. A detailed report of the types of calls and their dispositions can be provided to the Chief Administrative Officer, should Council require a more detailed review of the departmental activities.

QUARTERLY OVERVIEW

This past quarter our Municipal Enforcement experienced a substantial increase in call volumes compared to the same quarter in 2017. While CHME staffing levels this quarter remained at 80%, the call volume far exceeded those experienced in previous years.



PREVIOUS YEARLY COMPARISON

| YEAR | COMPLAINTS/FILES | CITATIONS ISSUED | TOTALS |
|------|------------------|------------------|--------|
| 2016 | 263 | 88 | 351 |
| 2017 | 145 | 166 | 311 |
| 2018 | 398 | 215 | 613 |

**2018 – 1st QUARTER REPORT FOR CHESTERMERE MUNICIPAL ENFORCEMENT,
continued**

TRAFFIC SAFETY

Traffic Safety within the City of Chestermere continues to be of great importance within CHME. Together with our partner agencies and in line with the Strategic Plan and our Traffic Safety Plan, our Peace Officers are continually providing a high presence on our streets and highways in an effort to curb and educate the public about high risk behaviors. In addition, special attention is given to our school and playground zones during peak times, to enhance the safety of both children and pedestrians in these vulnerable areas.

CHME will continue to assist the RCMP in their Road Safety Program, as well work with other stakeholders such as Commercial Vehicle Enforcement. As the construction season begins to ramp up, to need to ensure the safety of Commercial Vehicles within our city and protect our municipal infrastructure from the damage caused by overweight trucks.

SNOW REMOVAL-Public Sidewalks

This year's snow fall was unprecedented, and created numerous challenges for CHME. In Q1, CHME responded to almost 150 complaints involving snow/ice covered sidewalks. Most of these complaints were self-generated, and in part to public education only resulted in the issuance of 6 violations tickets having to be issued.

ABANDONED VEHICLES-City Roads

One of the projects undertaken this quarter, was to resolve the problems posed by "abandoned" vehicles. The quick succession of winter storms, lead to numerous vehicles being literally buried, and prevented city crews from both clearing streets and catch basins for the impending and sometimes rapid melt. Together with Corporate Communications, and using social media campaign we were able to educate residents about the importance of removing their vehicles from the road, prior to entering communities and beginning any enforcement.

In total 102 vehicles needed to be removed from city roads. After contacting the owners and providing a grace period, this resulted in only 9 vehicles having to be towed, and the issuance of 10 violation ticket having to be issued for non-compliance or other infractions under the Traffic Bylaw or Traffic Safety Act.

PROPERTY RESPONSIBILITY BYLAW

As presented to Council, one of priorities this year, will be the review and the improvement of some of the Bylaws that directly impact our resident's quality of life. The Unsightly Bylaw was identified last year as one of the bylaw that required immediate improvement. The Unsightly Bylaw, has been renamed to the "Property Responsibility Bylaw". This bylaw is completed and has already undergone review by Planning and Development, and is scheduled for legal review next month, prior to being presented to Council. This improved bylaw will not only clearly layout what is expected of residents, but also include renters, landlords and builders within the City.