



March 9, 2021

The Water Meter Pilot Program is now complete and the City would like to thank all of you for participating in the program.

We have compiled and reviewed your comments and have created new guidelines around water meter installation for potable water service connections in coordination and per Water Meter Bylaw 025-10, Part II – Provision of water services, Part III - Service Connection, and Part IV – Water Meter.

Effective immediately:

- Plumbing fittings, complete with a spacer are to be installed with a shut off valve both before and after the spacer, as per attached drawing.
- Meter installations are to be arranged by contacting The Utility Co. at City Hall either by phone (403-207-7070) or via email (utilities@chestermere.ca) and then allowing access to the new home at the scheduled date.
- Meters must be accessible in an open area. They cannot be located behind furnaces, hot water tanks, or water softener equipment.
- An account for Utility Services must be set up before occupancy can be granted. This can be done by contacting The Utility Co. at City Hall either by phone (403-207-7070) or via email (utilities@chestermere.ca).

Thank-you again for your patience.
If you have any concerns please do not hesitate to call me.

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